

## Telephonic Case Management

Triune Health Group's, Early Triage Intervention / Telephonic Case Management program offers solutions to assist the employer to maximize the health of employees and increase productivity. We at Triune realize "your people are your greatest assets". Our telephonic programs provide for consistent plan management of Short Term Disability, Long Term Disability and Workers Compensation through timely telephonic medical management. Triune has a proven track record for delivering positive telephonic case management quality outcomes.

### How it Works

A telephonic nurse case manager reviews each case (STD, LTD, W/C) to confirm with the employer eligibility/compensability as per the program plan description. A comprehensive nurse review of the file and medical records is conducted to assess, health status and medical treatment plan. The (ELOD) Estimated Length of Disability is documented on each case utilizing approved and recognized (Presley Reed) national disability guidelines. Our professional licensed nurse case managers also conduct individualized employee treatment facilitation and coordinate return to work expectations with the treating physician, the employee, the employer and claim representative.

Our experienced management team designs and implements programs directly with Self Insured Employers, Insurance Companies and Third Party Administrators. Disability Management proprietary information technology system facilitates oversight and measurement of the early intervention telephonic process and delivers tracked outcome data quarterly. Through Triune's Telephonic Asset Management Program employers will be able to accurately track absences, as well as, provide your employees with necessary resources to return them to work in a productive timely and cost effective manner.

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